

## QUALITY POLICY

# Huon

Huon Contractors Pty Ltd is a multi-disciplined business operating in the area of civil engineering construction & project management in the ACT and surrounding regions.

Within Huon our aim is to ensure that the projects we undertake provide real value for our Clients by meeting their expectations both now and in the future.

To ensure these objectives are met Huon have established an Integrated Management System that provides a quality product and service for our Clients. Huon's management system operates in line with the requirements of AS/NZS ISO 9001:2016 which encompasses Quality, Health, Safety and Environmental Management. Huon is dedicated to quality and continuous process improvement for both clients and workers.

We aim to achieve this through the application of the following principles:

- develop a mature and professional relationship with our Client such that we set and achieve our mutual goals;
- monitoring, review and continuous improvement of our system through internal audit, management review, task and activity observation and management interaction;
- identify the key processes and establish measurable objectives at relevant levels;
- comply with all contractual and relevant statutory obligations;
- use resources efficiently and sustainably;
- take appropriate action where performance does not meet expectation;
- communicate this policy to all personnel within the company to enunciate our commitment to the delivery of quality projects which meet our Client's expectations;
- continually enhance the skills and competencies of our personnel which improve our service and project delivery methods;
- encourage ethical behaviour both within the company and with those with whom we work;
- regularly review this policy to ensure it is both adequate and effective;

We will incorporate these principles into our business planning process to provide the framework for setting appropriate objectives and targets regarding quality standards and project delivery methods, which will ensure Client satisfaction.

Employees are required to actively implement this policy in their specific area of responsibility.



**Anisha Sachdeva**  
**Director**  
**July 2018**



**Adam Howard**  
**Director**  
**July 2018**